

Services Provided by Vault

Vault Workforce Screening

Who Vault Is

- Third-party administration of drug and alcohol testing
- Direct provider of Medical Review Officer (MRO) services
- Staff is available 24/7 for assistance
- Providing services for over 30 years

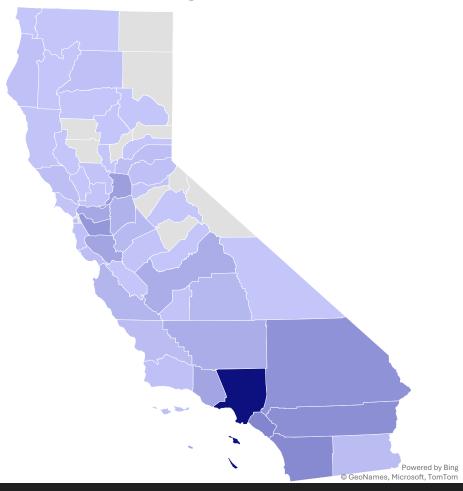
Clinic Network Management

- Vault creates a unique clinic network for each of our clients
- Our full clinic network includes over 17,000 clinics nationwide
- Vault ships supplies in advance to clinics for hair or blood testing



Clinics Assigned to Maximus Account

373 collection sites assigned to Maximus in CA



Collection site networks are managed based on:

- Area and location needs
- Labs they work with
- Services they provide
- Specimen types they will collect
- Willingness to conduct direct observation tests
- Hours of operation
- Pricing and payment terms
- Performance and quality
- Chain of custody management

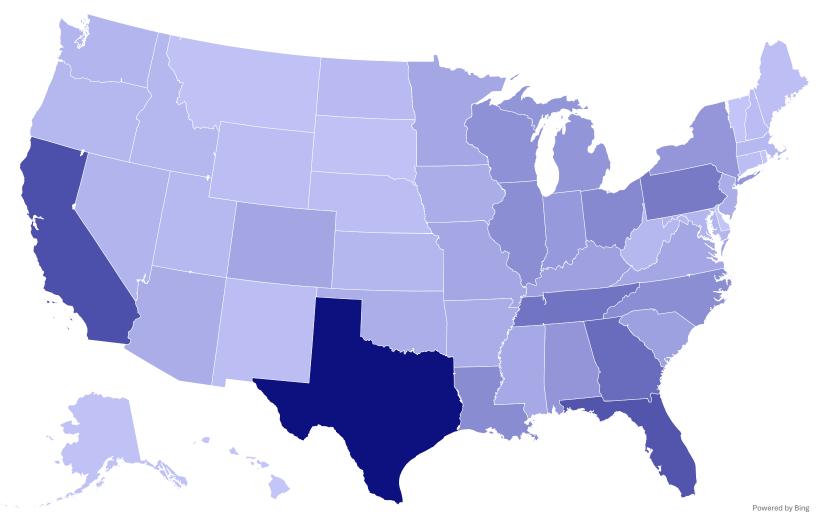


Nights & Weekend Clinic Availability

- 32% of clinics assigned to Maximus have hours of operations after 5:00 pm
- 24% of clinics assigned to Maximus have weekend hours
- If a participant is selected to test and cannot find a clinic, Vault has staff available 24/7 to assist them
- Vault staffs Virtual Monitored Collections (VMC) on nights and weekends as a potential back-up solution to explore



Clinics Assignments to Support Travel



The clinic network for Maximus includes sites outside of California for participant travel requests

All participants who have an approved travel request are assigned a collection site to use while traveling

Vault will ship supplies to the assigned clinic in advance if the participant is selected for a hair or blood test

Vault's 24/7 shifts can assist participants that call in for support



Clinic Assignments to Support Holidays

- Vault proactively looks at participants selected to test on holidays to identify a clinic within 50 miles that will be open
- Vault identifies any participant that is selected where no clinic within 50 miles can be located for possible mobile collection or notification to case manager
- The "holiday list" is supplied to the program on the last business day prior to the holiday
- Vault will ship supplies to the clinic in advance if the participant is selected for a hair or blood test
- Vault's 24/7 shifts have the list available to assist participants that call in for support



Virtual Monitored Collections

VMCs are a good addition to a testing program to go alongside of collections performed at a clinic

- Available for oral, nail and blood spot specimens
- Participants order & purchase collection supplies through Vault in kits of 5
- Collections occur 7 days a week
 - 8:30am-10pm est M-F.
 - 11am-7:30pm est Sat and Sun
- Collections take approximately 20-25 minutes
- Collections can be conducted anywhere that affords the participant privacy

- When selected to test, the participant goes online to schedule a same-day appointment
- The participant receives a virtual meeting link for their appointment with a Vault collection monitor
- The collection is conducted "live" and is not recorded
- The monitor instructs and watches the participant through the entire collection process until the specimen is sealed in its shipping container

